

Practitioner's Docket No. 1264

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Bryce A. Jones
Application No.: 09/477,991
Filed: January 5, 2000
For: METHOD AND APPARATUS FOR PROCESSING WEB CALLS IN A
WEB CALL CENTER

Confirmation No.: 1039
Group No.: 2157
Examiner: Barbara N. Burgess

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

STATUS INQUIRY

More than 7 months have passed since a Notice of Appeal and Pre-Appeal Brief Request for Review were filed in this application on September 18, 2006. No communication has been received from the Office in response. Kindly advise the present status of this application.

Respectfully submitted,

Date: 04/24/2007

/Kyle J. Way/

SIGNATURE OF PRACTITIONER

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